

T.I. no.: 2023-27 Updated: -	Topic: Software V5.12.5 Release Notes
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Date: 30.11.2023	Priority	Need for action
Affected machines: SOUL, SOUL C, SKYE	<input type="checkbox"/> High	<input type="checkbox"/> As soon as possible
From serial number: -	<input checked="" type="checkbox"/> Medium	<input checked="" type="checkbox"/> On next visit to the machine
Start date: immediately	<input type="checkbox"/> Low	<input type="checkbox"/> FYI only

INFORMATION ON SOFTWARE UPDATE

New functions have been added and errors eliminated with software update V5.12.5. The platform software optimises and replaces software version V5.6.4.

Overview of the most important new functions

- Cleaning of individual systems can be started separately.
- Preselected settings can be sent to several coffee machines via the telemetry system with just a click using the **Deploy MediaPackage** command.
- The hot water system can be checked in the component test.
- The flow calculation is available in the component test.
- The steam system components can be checked in the component test.
- The hydraulic components of the coffee system can be checked in the component test.
- LuckinPoc: A steam icon is displayed on the menu card for steamed drinks.
- SOUL C: Screensavers with a slideshow of images can be exchanged by drag & drop in the media package editor.
- SOUL C: With the media package, one slideshow for hot beverages and one for cold beverages can be specified for the output screen.
- SOUL C: The **Campaign Management Wizard** supports the **grinder system adjustment actions**.
- SOUL C: **Campaign management**: Imported **system adjustment actions** are stored in the database.
- ProCare: Some ProCare components have been added to the **leakage test** service program.
- ProCare: Some ProCare components have been added to the **production rinse** service program.
- ProCare: Some ProCare components have been added to the **drainage** service program.
- ProCare: The lighting flashes before cleaning.
- ProCare: Unique icons and animations are available.
- ProCare: The milk system is filled after a Plug & Clean process.

Corrections/Troubleshooting

- Steam supply is interrupted right away if the steam boiler temperature falls below 115 °C.
- The machine now also switches off after cleaning if only the coffee system has been cleaning on a machine with milk.
- Events generated from several event sources are no longer listed double in the error statistics.
- Decaf beverages can now be ordered in the management UI.
- Communication timeout can now be set correctly.
- Refund option is prevented when the grounds container is pulled out.
- Pulling out the grounds container multiple times during product dispensing no longer leads to a freeze.
- Cleaning runs even if the flavour system is deactivated.
- Steam component is displayed correctly in the cleaning schedule.
- **SAA handling** of several commands no longer generates a log error.
- Filling again continues after *Waste water tank full* is detected.
- Freezing of the screen due to undefined states when products are completed and simultaneously cancelled has been fixed.
- SKYE: After the **post-cleaning steps** are complete, machines with internal tanks now restart.
- ProCare: The conversion formula for voltage values for the drip tray function has been adjusted.
- ProCare: The display for setting the acid/base cleaning ratio has been corrected.

Service contact

Global Technical Support Team

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