

T.I. no.: 2024-16 Updated: -	Topic: Software V5.36.4 Release Notes
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Date: 10/10/2024
Affected machines: SOUL, SKYE
From serial number: -
Start date: immediately

Priority and need for action	
<input type="checkbox"/>	High: as soon as possible
<input checked="" type="checkbox"/>	Medium: on next visit to the machine
<input type="checkbox"/>	Low: FYI only

INFORMATION ON SOFTWARE UPDATE

New functions have been added and errors eliminated with software update V5.36.4. The platform software optimises and replaces software version V5.30.6.

Overview of the most important new functions

- The **Fill milk system for first milk beverage** option (activate/deactivate) can be configured in the **System > Milk system** Service menu in machines with **BestFoam**.
- When the **Fill milk system for first milk beverage** option is activated, milk filling is forced before the first BestFoam milk calibration.
- When the **Fill milk system for first milk beverage** option is activated, no milk rinsing will be carried out when the milk system is switched off if the hoses from the milk tank to the milk valve are still clean after cleaning.
- The two heating coils of the 5 kW steam boilers can be controlled separately in order to operate the two heating coils independently of one another.
- Commissioning of a 24 g brewing unit is possible.
- Beverages can be configured and produced for the 24 g brewing unit, while recipes from other brewing unit types can be exported, transformed, and imported.
- The 24 g brewing unit has been integrated into the simulation tool.
- The auto-calibration function of the 16 g, 24 g and 30 g brewing units has been improved by including the specific dead volume values for the brewing units in the algorithm.
- During the component test, V19 is displayed in the **water system** component.
- Before each software installation by the service technician, an automatic machine type verification is performed so that only updates suitable for the product are installed.
- No warnings are issued by the milk scale during the cleaning process and during milk filling.
- In the **Instruction** cleaning level, the LED colour signalling and the smiley face in the **Cleaning** Service menu will remain yellow after the time window has expired, and will no longer change to red.
- For efficient cleaning in under-counter installations, the hose length between the coffee machine and the **ProCare** module can be set manually in the **Cleaning** Service menu.
- ProCare: The fill quantity of the bags has been optimised.
- ProCare: The **Plug & Clean** hoses of **ProCare** are drained after descaling, thus preventing any leakage of liquid when the hoses are removed.
- ProCare: The reliability of the **Bag concentration low** message in **ProCare** has been improved to minimise false positives.
- ProCare: There is the same amount of liquid in the bag before and after descaling.
- SOUL C: Coffee dispensing has been optimised so that all dissolved coffee flavours will be dispensed into the cup with the set coffee volume.
- SOUL C: Automatic grinder calibration is available.

Corrections/Troubleshooting

- If the **Fill milk system for first milk beverage** option is activated, milk rinsing will no longer take place if the milk system is clean and not filled. If the milk system is already filled, the milk rinsings are carried out as before.
- The message regarding an SD card to be assigned no longer blocks the screen.
- The problem of the blocked **Flavour Point empty** window, which could not be acknowledged by pressing **OK**, has been solved.
- The milk level monitoring function with inline sensor now also works with machines that use ProCare.
- The problem of the missing electronic grinding level adjustment has been solved.
- The incorrect **Concentration solution too low message despite** the presence of sufficient cleaning solution at the end of the ProCare descaling process has been solved.

Service contact

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