

T.I. no.: 2024-21  
Updated: -

Topic: Software V5.42.4 Release Notes

Date: 21.01.2025

Affected machines: SOUL, SKYE

From serial number: -

From date: right away

## Priority and need for action

- |                                     |                                      |
|-------------------------------------|--------------------------------------|
| <input type="checkbox"/>            | High: as soon as possible            |
| <input checked="" type="checkbox"/> | Medium: on next visit to the machine |
| <input type="checkbox"/>            | Low: FYI only                        |

## INFORMATION ON SOFTWARE UPDATE

New functions have been added and errors eliminated with software update V5.42.4. The platform software optimizes and replaces software version V5.36.4.

### Overview of the most important new functions

- The component test is now also available for the Flavour Point syrup system with one or two connected Flavour Points. The technician can control the motors of the syrup pumps in both the forward and backward direction, read out the applied current and display the fill level of the syrup bottles.
- The button for canceling beverages can be switched on and off using the machine configuration in the **Operating mode** menu for **Guest mode** and **Frequent user mode**, provided no payment system (MDB, mobile) is activated.
- The automatic switch-on time can now be configured for machines that have an integrated RTC (Real Time Clock).
- In the machine configuration, in the **Time/Date/Timer operation** menu, there is a new **Schedule for Timer operation** menu item available for configuring the on- and off-times of the machine:
  - Several switch-on times and switch-off times can be configured for each day of the week.
  - Configuration of the switch-on time is only available for machines with an RTC. Configuration is not available for machines without an RTC.
  - The Timer operation configuration can be imported into the machine using the **Import data** service function.
  - No switch-on and switch-off times are configured by default.
- During the payment process, a new behavior is available for the remaining credit and can be configured depending on the payment type:
  - If payment is made in cash and change is available, the remaining credit is dispensed. If no change is available, the return behavior can be configured so that remaining credit is retained or expires after a configurable order delay time (s).
  - No remaining credit is dispensed when paying with tokens. The behavior for remaining credit can be configured so that remaining credit is retained or expires after a configurable order delay time (s).
- The machine now sends statistical data to the **Coffee Link** daily, after starting the machine and when the date changes. The statistical data includes the beverage statistics and the service statistics (number of switching cycles of the actuators and total processed quantity for all grinders and pumps).
- **SOUL**: In **Guest mode**, the buttons on the ADA operating unit, which is integrated into the drip tray, can be used to easily order beverages without having to enter them on the touch display.
- **SOUL C**: Automatic grinder calibration is carried out for all grinding levels, even if there are water flow errors.
- **SOUL C**: The background of the user interface can now be replaced by any image using the media package. In addition, the color values of different elements on the user interface can be personalized using the media package.
- **ProCare**: The due date for descaling is automatically pushed forward when there is not much cleaning product left so that the next descaling process also guarantees that no limescale residue remains in the machine.
- **ProCare**: The water temperature for filling a new alkaline cleaning bag (blue) is set to a cool temperature to prevent the cleaning powder from clumping. The water temperature for filling a new cleaning bag (blue) is set to 50° C by default.

## Corrections/Troubleshooting

- The defective automatic grinding level adjustment function caused by a lack of grinder motor initialization has been remedied so that the automatic grinding level adjustment function works reliably for all existing grinder motors.
- Inconsistent fonts on the display have been remedied.
- Each **Extra shot** beverage supply is correctly transferred to the **Coffee Link** and appears in the beverage statistics.
- Missing transmissions of machine inputs to the **Coffee Link** have been remedied. All entries made on the machine are now transferred to the **Coffee Link**.
- Command execution errors when using a second screen have been remedied. Messages are now sent to the second screen when a beverage ordered using the second screen has been dispensed.
- **SOUL**: Faults in the touch function on the display have been remedied by integrating a new driver for the touch function.
- **SOUL C**: Incorrect adjustment of the grinding disks during automatic grinding level adjustment has been corrected. All grinding level positions can now be approached reliably.
- **ProCare**: Incorrect **Concentration solution too low** messages at the end of ProCare descaling have been remedied.