

T.I. no.: 2025-02 Updated: -	Topic: Software V5.48.8 Release Notes
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Date: 8/18/2025
Affected machines: SOUL, SKYE
From serial number: -
From date: right away

Priority and need for action	
<input type="checkbox"/>	High: as soon as possible
<input checked="" type="checkbox"/>	Medium: on next visit to the machine
<input type="checkbox"/>	Low: FYI only

INFORMATION ON SOFTWARE UPDATE

New functions have been added and errors eliminated with software update V5.48.8. The platform software optimizes and replaces software version V5.42.4.

Overview of the most important new functions

- The button for starting a beverage order with payment system in Guest mode has been changed to Confirm instead of Pay now.
- In Guest mode and Frequent user mode, it is now possible to add an extra shot of syrup (flavor) when selecting a beverage.
- Overheating of the hot water boiler is now limited to a maximum of 98 °C in order to minimize the danger of steam being dispensed during hot water dispensing and to ensure the quality of hot water dispensing.
- Pending cleanings with the forced cleaning level, which block beverage dispensing, are displayed in the Schaeerer CoffeeLink web portal.
- Canceled cleanings are displayed in the Schaeerer CoffeeLink web portal.
- The machine information that is displayed in the Schaeerer CoffeeLink web portal has been extended to include additional hardware components. The machine information now also includes the Cup Sensor, ProCare, Outlet, Flavor Reservoir 2, Beverage Producer Extension and Low Detection components.
- The touch screen software update is now integrated into the machine software update.
- **ProCare:** Error messages from the ProCare unit are transmitted to CoffeeLink.
- **SOUL C 2step:** The grinding level can now be adjusted in steps of 0.125 to improve the quality and consistency of the espresso.
- **SOUL:** The drip tray with operating unit for barrier-free operation using buttons on the drip tray is now compatible with Guest mode. All functions in Guest mode can be operated using the buttons on the drip tray.
- **SOUL for Costa:** An acoustic warning signal can be configured to warn about automatic rinsing and cleaning. The button for switching on the acoustic warning signal is located in the machine configuration in the **Configuration > Operating mode** menu. The acoustic warning signal can only be configured for **SOUL** machine types for Costa.

Corrections/Troubleshooting

- In Staff mode, it is no longer possible to switch to the Service menu during beverage dispensing or beverage cancellation. The Service menu is locked during beverage dispensing and beverage cancellation.
- The leaks during cleaning of the 24-gram brewing unit have been rectified.
- The brewing unit malfunction when canceling a beverage order with additional beverage options has been rectified. When beverage orders with beverage options such as extra shots are canceled, the coffee cake is always dispensed and the brewing unit always returns to the initial position.
- The incorrect milk configuration display in the beverage recipe settings has been corrected. The keyboard is no longer cut off at the bottom of the milk configuration.
- Beverages that are purchased in Staff mode using the direct selection buttons in the side menu on the right and for which prices are stored can now be billed using a connected dispensing system and a connected payment system.
- Milk is also reliably filled with long hoses in accordance with the set hose length. The incorrect milk filling behavior, which caused hoses to be filled too little, has been rectified.
- The Late Milk Fill Up filling process is now time-controlled. The filling times depend on the hose lengths to continue to keep milk losses to a minimum. The adjustments have been made for machines with BestFoam blenders.
- The display errors of the navigation button in Guest mode when scrolling through the beverage menu have been rectified.
- The incorrect behavior of the machine when using an Ingenico card reader has been rectified. When the card reader restarts, the connection to the machine is now maintained and the machine no longer has to be restarted.
- **ProCare:** The amount of cleaning product for descaling with a red cleaning bag has been increased to 180 g.

- **ProCare:** Incorrect ProCare messages in the Schaerer CoffeeLink web portal (e.g. about missing bags) have been corrected. CoffeeLink now receives the correct ProCare data (e.g. the correct fill level).
- **ProCare:** The incorrect commissioning behavior with an inconsistent ProCare unit has been corrected. An error is now displayed in the machine configuration if the ProCare decalcification components (red bag, S5, V32, V36) are incomplete. If no decalcification components are present, the ProCare decalcification component (red bag) is displayed as **Not available**. If the machine has a milk system present together with ProCare, the ProCare decalcification component (red bag) must now be present, otherwise an error will be displayed.
- **ProCare:** The blue bag contains a constant level of 300 ml of cleaning fluid even after several cleaning processes. The errors with the refill quantity have been rectified.
- **ProCare:** The threshold value for cleaning product detection during reconditioning or venting of the blue bag has been lowered so that when a new bag is inserted or a used bag is put back into operation, the process is not unnecessarily long, too much cleaning product is not consumed, and the bag is not pumped empty.
- **ProCare:** Descaling with the Uptime decalcification cartridge no longer affects the meter reading of the red ProCare bag. The range calculation for the next descaling process with the red ProCare bag is only applied if ProCare is also used for descaling. If the red ProCare bag is low (yellow/red smiley), descaling can still be carried out with the decalcification cartridge, provided that it is configured.
- **ProCare:** Incorrect behavior when canceling the descaling process with ProCare has been rectified.

Service contact

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