



SCHAERER CONNECTED SERVICES INFORMATION

16-4-2025

Dispenser(s): *Schaerer machine with touch screens*
 Title: *Screen content management / Counter readings management*

Background:

There are different ways to present content and read out counters on the Schaerer machines. With this information possible ways are explained.

Machine>		SKYE	SOUL	CLUB
Content	Subject			
1a	Images/videos	Yes/Yes	Yes/10" No; 12" YES	Yes/No USB has to stay in machine
1b	Playlists	No	No	Yes USB has to stay in machine
2	Global playlists	No	No	No
3	RSS feed	No	No	No
4	WEB pages	No	No	No
5	Questionnaire	No	No	No
6	Manual QR code	No	No	No
7	Operator information	No	No	No
8	QR 2 nd screen	Yes,	Yes	Yes
9	Coffee Link	Yes, icw kit	Yes	Yes, icw kit
Counters				
20	Counters via menu	Yes	Yes	Yes
21	Export to USB	No	No	Yes
22	Via app (bleared)	No	No	No
23	Via email	No	No	No
24	Coffee link kit	Yes	Yes	Yes
25	External connectivity box (vianet)	No	No	No
30	Machine alerts	Yes icw kit	Yes	Yes icw kit

icw = in combination with

Name:





CONTENT

1. Images and Video's / Playlist:

- a. Via regular menu Media Package update images and videos can be added to the machine using an USB key for the Skye and Soul. For Club an USB key has to be in for screen savers and dispensing screen
- b. Not Applicable for Skye and Soul. For Club it can via USB key.

2. Global playlists:

- Not Applicable.

3. RSS feed (URL management):

- Not Applicable.

4. WEB pages views (URL management):

- Not Applicable.

5. Questionnaire:

- Not Applicable.

6. Manual QR code:

- Not Applicable.

7. Operator information:

- Not Applicable.

8. QR 2nd screen:

- QR 2nd screen allows the user to mirror the coffee machine by scanning a QR code on the screen with a smart phone. The user can use the phone to make a selection. This option can be used to increase accessibility for visually impaired people and people with a physical limitation.



9. Remote management via Coffee Link cloud solution.

- With Coffee link you can remotely do next things if the machine has a connection to the internet kit on the machines:

CLUB	SKYE	SOUL
Restart machine	Restart machine	Restart machine
Lock machines	Lock machines	Lock machines
Unlock machines	Unlock machines	Unlock machines
Upload screensavers	Upload screensavers	Upload screensavers
Upload advertising images	Upload advertising images	Upload advertising images
Upload dispensing images	Upload dispensing images	Upload dispensing images
Upload media package	Upload media package	Upload media package
Upload menu card	Upload menu card	Upload menu card
Upload backup	Upload backup	Upload backup
Remove media	Remove media	Remove media
Set prices	Set prices	Set prices

*After pushing this items there will be a message on the machine if you want to “install” the update.

COUNTERS

Background:

There are different ways to read out counters on the Schaerer machines. With this information possible ways are explained.

Counter readings options:

20. Via regular menu.

Here you can choose between free vend/sales/etc via menu.

21. Export via menu accounting/counters/USB to USB only Club.

22. Via Mobile phone using (free) BlueRed App.

Not Applicable.

23. Via connectivity option in machine (you have to create a mail account)

Not applicable.



24. Via installing a 4G kit with SIM card/cloud subscription.

If the machine is connected to WIFI/ethernet the same is possible without 4G.

With this option it is possible to have the counters visible in the supplier application dashboard.

When the MSU is supporting the API functionality it is possible to have an overview in the customer JDE dashboard.

25. Via external connectivity box (example Vianet)

Not Applicable

MACHINE ALERTS

30. The machine can send Error/warning messages to the cloud / JDE dashboard (my JDE)

If the machine is equipped with a kit.