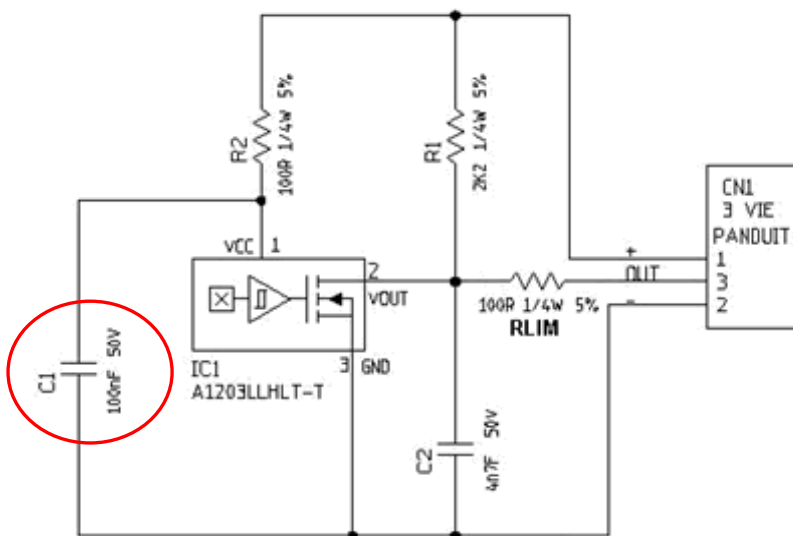


TECHNICAL INFORMATION

Range ESPRESSO	Model ALL espresso machines	T.I. Nr 08_2011
Serial Number 11410765	Subject VOLUMETRIC COUNTER	Complaint Nr N 10/126

We have been informed by the supplier of volumetric counter that for a temporary period such a component was equipped with a capacitor C1 (see electrical drawing) which proved to be unsuitable.

The above capacitor was used in alternative with others of equivalent characteristics.



The problem has also been noted on parts returned from customers, (dated 2010).

It consists of a mechanical damage caused during the production phase, which gradually lead to a complete breakage of capacitor.

The analysis with a supplier as confirmed that this phenomenon is likely restricted to batches of volumetric counters not easily traceable.

This defect was not detected during testing of appliances because as explained, it occurs as a progressive damage leading the capacitor to fail.

The supplier has restored the quality of the component and marked volumetric counter for traceability.(see picture)

Implementation is effective starting from:

range Necta ---> S/N **11410765**

range Wittenborg ---> S/N **11711590**

The spare parts inventory has been restored.