



SERVICE MEMO

17-12-2025

Dispenser(s): *W100 R&G*
Title: R&G canister modification

Background:

Recently the W100 Fresh Brew was introduced, after installation of the first machines problems were reported about the R&G canister.
The toothed wheel was breaking, quickly after installation.

Modification:

Components from the dosing unit are modified (toothed wheel and beater pin, washer)
Also the coffee capacity reducer has to be removed.

Action during installation:

New machines from existing stock are not modified! (info on corrected machines from production with serial number will follow)

2 x new dosing units are added to the machines as spare part, so during installation follow below steps:

1. Remove the Fixed cover
2. Remove the Coffee capacity reducer (and leave it out)
3. Remove the 2 complete dosing units
4. New dosing unit: remove the washer
5. Place the new dosing units to the canisters, mount the washers
6. Do not insert the coffee capacity reducer
7. Close the canister with the cover

New dosing units:



Name: John Verdam





Coffee capacity reducer:

