

T.I. no.: 2018 - 03 Updated: -	Topic: Touch display and mandatory cleaning
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Date: 01.03.2018	Priority	Need for action
Affected machines: SC Club	High	As soon as possible
From serial number:	X Medium	X On next visit to the machine
As of date: -	Low	FYI only

MANDATORY CLEANING

Mandatory cleaning is not only dependent on the operating hours, but also on the number of beverages output.

- Cleaning instructions after 146 h or 230 beverages.
- Mandatory cleaning after 172 h or 250 beverages.

We recommend performing a daily cleaning for customers with an above-average beverage supply.

OPTIMIZED OPERABILITY OF THE TOUCH DISPLAY

The operability has been significantly improved with the version 37 operating system. The operating system update of the SC Club is started directly from the USB stick, after the machine has been switched on while booting.

The new operating system software was tested during an extensive internal approval test and in a field test. We recommend testing the BSP version on machines whose operator has complained about operability of the touch display during the next customer visit and running an update to version BSP37.

Testing the operating system software:

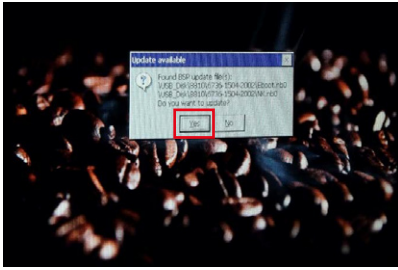
The currently installed BSP version can be checked under Info > Service.



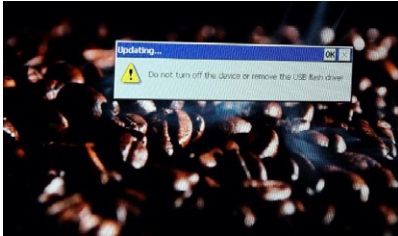
The last numbers show the version of the operating system software (BSP35 in the example).

Operating system software update:

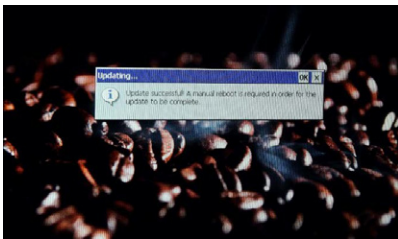
- ▶ Copy the self-extracting zip file 1120_BSP_37.exe to a USB stick and unpack it by double-clicking directly on the USB stick drive.
- A new folder [1120] is created on the USB stick drive.
- ▶ Switch off the machine.
- ▶ Plug the USB stick into the machine.
- ▶ Switch on the machine.



- ▶ After a short time, the “Update available” message appears; confirm with “YES”.
- ☑ The update starts and takes about 1 minute.



- ▶ DO NOT switch off the machine and DO NOT unplug the USB stick during the update process.



- ▶ After a successful update, the “Update successful, a manual reboot.....” message appears. Then, switch off the machine by pressing and holding the ON-OFF switch for longer than 5 seconds until the machine switches off.

Note:

Since the machine does not continue the boot process after the update, it is necessary to switch off the machine by pressing and holding the on-off switch or disconnecting it from the power supply.

- ▶ Unplug the USB stick.
- ▶ Machine ON.

As long as the folder [1120] is located on the USB stick and it is plugged in, the automatic operating system update starts again during every booting process. This means that, for example, the BSP update routine starts again after a software update, since an automatic booting process is performed here. The update can be interrupted with “NO”.

Note:

Save the folder with the BSP version separate from the machine software on a separate USB stick and only use it for BSP updates in the future.