

T.I. no.: 2019 - 10 Updated: -	Topic: Loose beverage outlet and user panel bracket screws
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Date: 25.06.2019
Affected machines: SC Soul
From serial number: -
As of date: -

Priority	
	High
	Medium
X	Low

Need for action	
	As soon as possible
X	On next visit to the machine
	FYI only

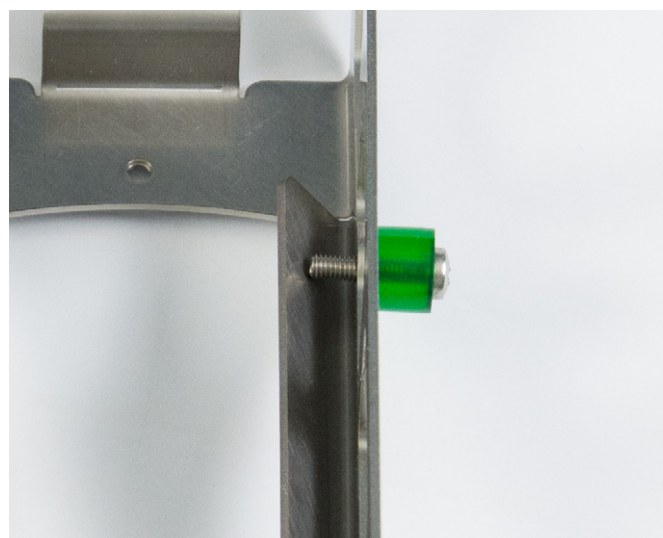
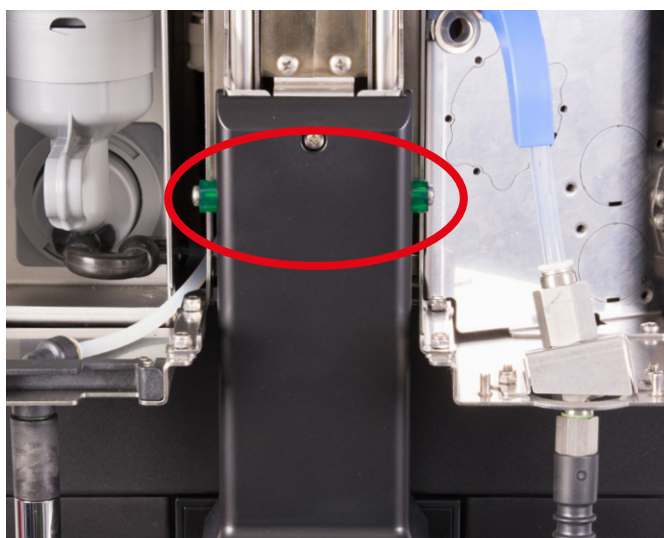
LOOSE SCREWS

Due to insufficient screw lock, screws can loosen at the sides of the beverage outlet and user panel brackets over time.

Beverage outlet bracket

In affected machines, treat the long M4x18 (060543) screws with screw lock and tighten. The screws can be ordered for free from Schaerer AG until 31/12/2019.

The assembly process has been adapted. For machines starting with serial number 1921.../, the screws do not loosen.



View of rear side with M4x18 (060543)

User panel bracket

In the affected machines, use the M4x5 (079987) screws with Tuflok. The screws can be ordered for free from Schaerer AG until 31/12/2019. Alternatively, the existing screws can be treated with screw lock and retightened.

The assembly process has been adapted. For machines starting with serial number 1912.../, the screws do not loosen.

