

T.I. no.: 2020 - 10 Updated: -	Topic: Schaerer Barista product optimisation for bean hopper cover
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Date: 20/3/2020	Priority	Need for action
Affected machines: Schaerer Barista	High	As soon as possible
From serial number: -	X Medium	X On next visit to the machine
As of date: Immediately	Low	FYI only

OPTIMISATION

There have been field reports stating that, when filling the bean hoppers, the maximum fill level is not observed. This means the covers can no longer be properly fit on the bean hoppers, causing them to protrude upwards. When closing the cup tray, the bean hopper covers get clamped and can break.

A sticker has been attached to the bean hopper covers to inform customers of the maximum fill level and prevent overfilling.

Series and spare parts solution

The sticker has been attached to the bean hopper covers in series production since March.

The spare parts store has been corrected and spare part covers are delivered with an attached sticker.

Notes on retrofitting

The sticker is available as a spare part and can be attached later by the customer if needed; 2 stickers are needed per machine.

Article number: 33.4352.1000

Position of the sticker:

