

Service Memo

2019-004

Machine: Schaerer Coffee Soul
Titel: Check screw outlet

Dear All,

Schaerer found out that the screws with the green rubber for the outlet might become loose. This has no big impact on the machine or its functionality and no danger as well. Schaerer will change to longer Tuflok screws M4x18mm in the future. Please check them during the next visit and if needed use Loctite.

Further they have checked all the 8 screws for the touch panel and as a preventive measure they changed to Tuflok screws. Since one month they are using screws with Tuflok to ensure that they will not getting loose. That means all machine before beginning of April have the screws without Tuflok. Schaerer suggest to check them during the next visit and in case that they are loose, use some Loctite.

Below you will find a picture from the front, there you can see which screws are affected.

Please inform your technicians for their next visit to a Soul, that they should check these screws and if needed to fix them with Loctite.

