

T.I. no.: 2016 - 01 Updated: -	Topic: Best Foam™ 1.02
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Date: 25/01/2016	Priority	Need for action
Affected machines: SCAPTI Best Foam™	High	As soon as possible
From serial number: 1602-xxxxxx	Medium	On next visit to the machine
As of date: 11/02/2016	X Low	X FYI only

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INTRODUCTION

This technical information applies for all Best Foam™ machines with software version 1.02.

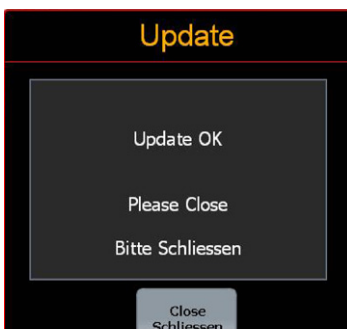
BEST FOAM™ SOFTWARE

Steam outlet

The steam outlet works perfectly with software version 1.02 and can be used without restrictions.

Mandatory disconnection from the mains after software update (independent of version)

After a successful software update, the machine must be disconnected from the mains without fail. If it is not disconnected from the mains, the options board will not be synchronised. This can lead to error messages and malfunctions of the machine.



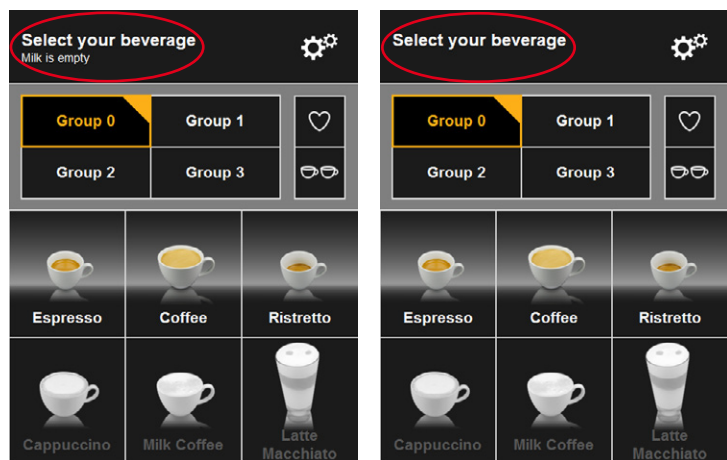
If the [CLOSE] field appears following the update, the machine must be disconnected from the mains. Actuating the [CLOSE] field triggers automatic restart.

If the machine is nevertheless restarted, the machine must be disconnected from the mains after the restart.

Errors messages are not displayed

If the machine is restarted with an active error (e.g. empty message for milk), the error message no longer appears in the display after restarting in isolated cases - the function of the machine is nevertheless limited.

For example, the empty message for milk no longer appears on the display, but the milk beverages are still blocked.



"Press/Hold" dispensing mode faulty

The "Press / Hold" dispensing mode is faulty and may **not** be used. Using it can cause the software to crash. It must be disconnected from the mains so that the machine can be used again after a crash.

