

T.I. no.: 2021-08 Updated: -	Topic: SC Club Software Version 2.0.3
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Date: 30/3/2021	Priority	Need for action
Affected machines: SC Club	High	As soon as possible
From serial number: -	X Medium	X On next visit to the machine
As of date: Immediately	Low	FYI only

GENERAL NOTE

Below you will find documentation of the changes compared to software version 1.9.5.
The new software version has since been introduced in the series.

IMPROVEMENTS

New features

- Connection to a network

Optimisations

- Other languages / flags added
- Beverage cancellation with Smart Remote
- Data backup
- Pressure reduction routine — steam valve remains open until machine is switched off
- Accounting system — CCI protocol implemented
- Digital solutions
- Maintenance concept settings

TECHNICIAN INFORMATION

With the new software version, innovations are available for the bi-directional function of Schaerer coffee machines (MediaPackage) via Schaerer Coffee Link. By means of remote commands, media packages, changes to menu cards or backups can be sent to the Schaerer machine.

The new software was tested during an extensive internal approval test.

If, however, problems do occur during the update, please save the data on a USB stick, copy it into an e-mail and send it — together with a detailed description of the problem — to Schaerer AG (MSAG_Tech-Support-INT@schaerer.com).

Performance level version update:

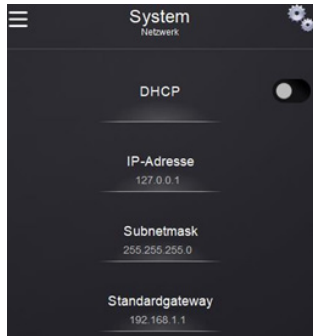
If error 9883 is shown during the update, it means the performance level version was not transmitted. In this case, the firmware update of the performance level must be run without fail.

Service > Service routines > Performance levels of firmware update menu item

NEW FEATURE

Connection to a network

With this software version, it is now possible to integrate the coffee machine into a local customer network.



After release under:

Service > Authorisations > Network setting in the
System > Network

menu, you can automatically (DHCP) or manually adjust the network settings.

OPTIMISATIONS

Other languages / flags added

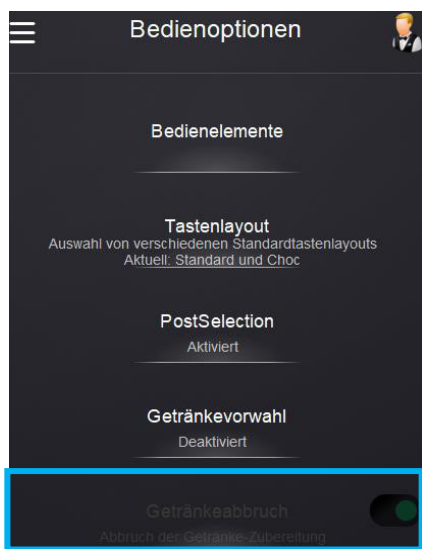
With this software version, more languages with corresponding country flags are available.



- English (US)
- French (Canada)
- Spanish (Mexico)

Beverage cancellation with Smart Remote

When using the Smart Remote function, it must be possible for the operator to cancel the beverage currently being dispensed at any time using the display.



Until now, it was also possible to deactivate the “Beverage cancellation” function under **Operating options** if the machine was operated with the Smart Remote function.

With this software version, this has been changed so that the “Beverage cancellation” function is always active by default with the use of Smart Remote and is greyed out under the **Operating options** menu, meaning it cannot be deactivated.

Data backup

The process during machine data backup as well as the folder structure on the USB stick have been fundamentally changed.

Up to now, only the technically relevant backup files of the machine programming were stored on the USB stick during data backup, and this also did not have a clear folder structure.

If you wanted to save other files, e.g. counter readings or HACCP protocols, you had to do it manually in a second step.

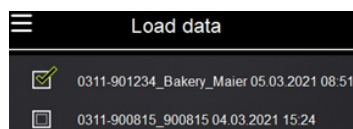
With this software version, a folder structure is now automatically created on the USB stick during data backup, which includes the following folders:

Machine type — machine (with serial number or customer name) — backup files.

After the data backup has been saved to the USB stick, a restart is performed.

USB > data backup

If a data backup previously saved on the USB stick is to be loaded back onto a machine, all available data backups of the relevant machine type are displayed and can be selected individually, including data backups which still exist in previous file structures on the stick.

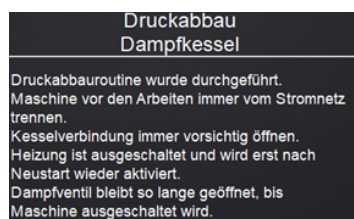


USB > Load data

The individual reports and recipes can also be saved separately as before; these are then stored on the USB stick in the same folder structure as shown in Fig.1.

Pressure reduction routine — steam valve remains open until machine is switched off

Up to now, at the end of the pressure reduction routine, after the steam pressure had been reduced and the temperature had dropped below 100°C, the steam valve was closed, although the message text in the display indicated “Steam valve remains open”.



With the new software version, the steam valve remains open, as described in the message text, until the coffee machine is switched off and prevents unwanted pressure build-up due to boiler insulation / residual heat in the boiler as long as the machine is still switched on.

Accounting system — CCI protocol implemented

The “CCI” accounting protocol has been implemented in this software version.

External accounting devices, which communicate with the CCI protocol, are connected to the serial interface of the coffee machine for this purpose.

This means multifunctional accounting devices, i.e. accounting devices that combine several payment options (e.g., card reader, coin changer, QR code reader, etc.) in one housing and communicate with the CCI protocol, can be used in the future.

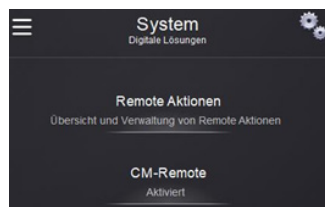


System > Machine equipment > CCI accounting system

Digital solutions

With the introduction of this software version, the new “Digital solutions” menu has been implemented under the “System” menu. The described media packages / remote actions can be called up and viewed in this menu.

In addition, with this change, the “CM remote” menu, if activated in the machine equipment, has been transferred to the new “Digital solutions” menu.

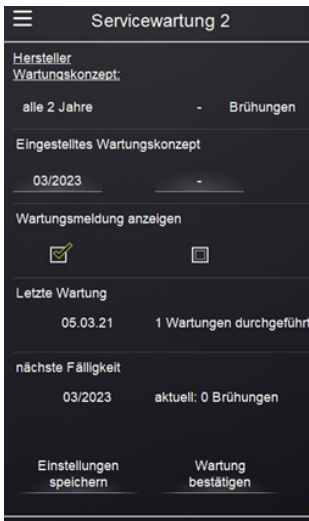


System > Digital solutions

Maintenance concept settings

Up to now, when a service appointment was carried out and then confirmed, the maintenance appointment stored in the maintenance concept of the manufacturer was automatically entered as the next service appointment.

If a different service appointment was entered by the technician, it was deleted by this process and had to be recreated if desired.



With this software version, service appointments created individually by technicians are no longer overwritten by the stored manufacturer maintenance concept.

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(DE) Diese Seite wurde absichtlich frei gelassen.

(FR) Cette page est laissée vide intentionnellement.

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