

T.I. no.: 2021-15 Updated:	Topic: Product Optimisation Rear Cover
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Date: 27.05.2021	Priority	Need for action
Affected machines: SC Club	High	As soon as possible
From serial number: 50527	X Medium	X On next visit to the machine
As of date: immediately	Low	FYI only

PRODUCT OPTIMISATION REAR COVER

Reason for Change

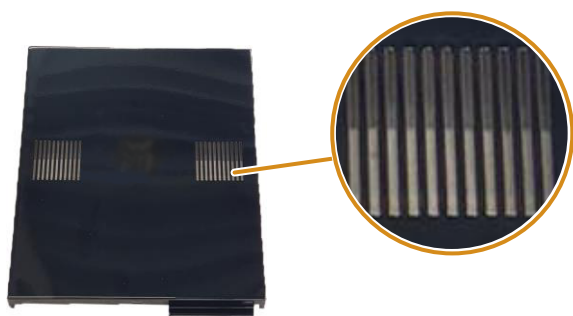
It has been found that under certain circumstances moisture may form in the machine interior due to condensation.

One reason for the formation of moisture is that when several beverages with a large volume (e.g. hot water 300 ml) are dispensed one after the other, the steam produced during this process is drawn into the machine interior via the ventilator and cannot be removed from the machine interior fast enough.

Serial- and Spare Part Solution

In order to improve the air conditioning in the machine interior, with this product optimisation the ventilation slots of the rear cover have now been changed.

4 ventilation slots have additionally been added and the width of the ventilation slots has been increased.



New – per field:

- 11 ventilation slots
- 2,8 mm width per slot

As of the following serial number the optimisation has been implemented in series production:

- Serial number: **50527 continued**

The Schaeerer spare parts stock has been cleared and only the optimised rear covers will be delivered for spare parts orders.

Advice for Technicians

An increased moisture formation can also be one of the reasons for wrong fill level messages at the water tank.

Thus, this product optimisation is a further measure in addition to the measures already taken, software modification and introduction of an optimised combi fill level sensor, in order to eliminate the problem of wrong fill level messages at the water tank.