

T.I. no.: 2023-01 Updated: -	Topic: SCClub Software Version 2.4.3
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Date: 25.01.2023	Priority	Need for action
Affected machines: SCClub	x High	x As soon as possible
From serial number: -	Medium	On next visit to the machine
As of date: Immediately	Low	FYI only

Technician info

As with software version 2.4.2 all errors and event messages are displayed in German independent of the set language and may not be read by the operator, we strongly recommend to update machines with software version 2.4.2 to version 2.4.3.

If errors should occur during / after the software update, we ask you to send a data backup together with an exact error description to Schaerer AG.

During approval testing the following update tests have been carried out successfully:

SC Club | all variants | from version V2.2.3, V2.3.2 | to version V2.4.3

Update power stage version:

If the error 9883 is shown during the update, the firmware update of the power stage must be performed manually.

Menu Service > Service routines > Firmware update power stage

OPTIMISATION

Error messages will be shown in the set language



After the software version 2.4.2 has been distributed to the field with Tech info 2023-01, we received messages in which it was described that all error and event messages – independent of the set language – were displayed in German.

In addition, the messages were displayed with wrong characters.

With this software version both errors were corrected.

Service Contact

Global Technical Support Team

GBU Professional Coffee Machines

- > Support Hotline: +41 32 681 62 75 (10:00-11:30 CET/ 15:00-16:30 CET)
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