

T.I. No.: 2023-12 Updated: -	Topic: Schaerer Barista - Software-Version 3.0.3
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Date: 10.05.2023	Priority	Need for action
Affected machines: Schaerer Barista	High	As soon as possible
From serial number: -	X Medium	X On next visit to the machine
As of date: immediately	Low	FYI

SOFTWARE UPDATE INFORMATION

With the new software update V3.0.3 bugs were eliminated, the software optimized and replaces the software version V2.6.2 .

Optimisations

- Improvement of machine performance
- Avoidance of unauthorised error messages and inactive beverage buttons

Open optimisations which are being dealt with in the following version

- Error codes at machines with electrical grinding degree setting
- Electrical grinding degree setting in component test

No longer available feature

- Menu REST Client

Information

If errors should occur during / after the software update, we ask you to send a data backup together with an exact error description via e-mail to <technical-support@schaerer.com>.

Update power stage version:

If the error 9883 is shown during the update, the firmware update of the power stage must be performed manually.

Menu Service > Service routines > Firmware update power stage

OPTIMISATIONS

Improvement of machine performance

With earlier software versions, there were complaints that machines reacted increasingly slowly to inputs after a longer operation time and that it could also come to a freeze. After a restart, the machines concerned initially worked for a while without any problems.

The problem could be traced back to a malfunctioning automatic time synchronisation between the machine and the CM gateway.

With the new software version this behaviour was corrected.

Avoidance of unauthorised error messages and inactive beverage buttons

With software version 2.6.2 there were complaints that machines sporadically displayed unauthorised error messages (e.g. F189, 9013, 9270, 9541 + others) and / or beverage buttons or brewing groups were deactivated. After a restart, the machines concerned initially worked for a while without any problems. If the telemetry option NGx3 was deactivated on the machines concerned, they functioned without problems most of the time.

The reason for this malfunction was an overload of the machine processor or the memory. With the new software version this behaviour was corrected.

OPEN OPTIMISATIONS WHICH ARE BEING DEALT WITH IN THE FOLLOWING VERSION

Error codes at machines with electrical grinding degree

The error codes 9725 „Grinding degree setting left blocked“ and 9726 „Grinding degree setting right blocked“ introduced with software version 2.6.2 is not implemented with the new software version.

Both error codes will be available again with the following software version.

Electrical grinding degree setting in component test

The possibility to check the electrical grinding degree setting in the component test is not implemented with the new software version.

The component test for the electrical grinding degree setting will be available again with the following software version.

NO LONGER AVAILABLE FEATURE

Menu REST Client

In order to increase the machine performance, the REST Client feature introduced with software version 2.6.2 has been removed.

The feature will not be available again with future software versions.

Service Contact

Global Technical Support Team

GBU Professional Coffee Machines

- > Support Hotline: +41 32 681 62 75 (10:00-11:30 CET/ 15:00-16:30 CET)
- > Support E-Mail: technical-support@schaerer.com