

T.I. no.: 2023-13 Updated: -	Topic: SCClub Software Version 2.4.4
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Date: 25.05.2023	Priority	Need for action
Affected machines: SCClub	High	As soon as possible
From serial number: -	x Medium	x On next visit to the machine
As of date: Immediately	Low	FYI only

Technician info

If errors should occur during / after the software update, we ask you to send a data backup together with an exact error description to Schaerer AG.

During approval testing the following update tests have been carried out successfully:
SC Club | all variants | from version V2.2.3, V2.3.2, V2.4.3 | to version V2.4.4

Update power stage version:
If the error 9883 is shown during the update, the firmware update of the power stage must be performed manually.

Menu Service > Service routines > Firmware update power stage

OPTIMISATION

Remote Service Desktop

The software version 2.4.4 provides the basis for remote control of the coffee machine for service purposes. The software includes a special software plug-in that enables the reception of remote commands and the transfer of screen contents („screengrabbung“) via the CM gateway. Thus, you get access to the software menus of the coffee machine.

A comprehensive description of the remote service function and the process of requesting access for service partners and organisations will be given in the context of the training and implementation in the digital platform in 2023.

Service Contact

Global Technical Support Team

GBU Professional Coffee Machines

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