

<b>T.I. no.:</b> 2023-15 <b>Updated:</b> -	<b>Topic:</b> Connecting screws on grinder motor
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<b>Date:</b> 28.06.2023	<b>Priority</b>	<b>Need for action</b>
<b>Affected machines:</b> SCS/SOUL	High	As soon as possible
<b>From serial number:</b> -	x Medium	x On next visit to the machine
<b>As of date:</b> Immediately	Low	FYI only

## GENERAL

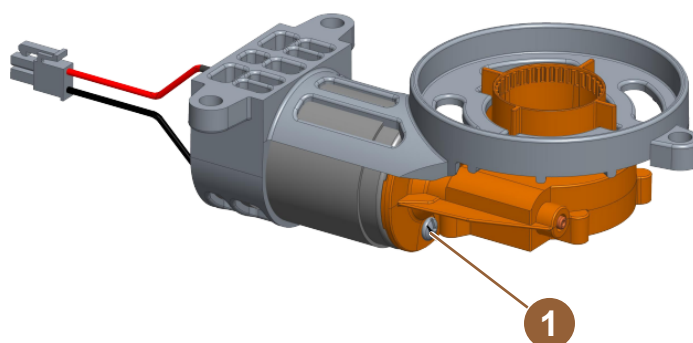
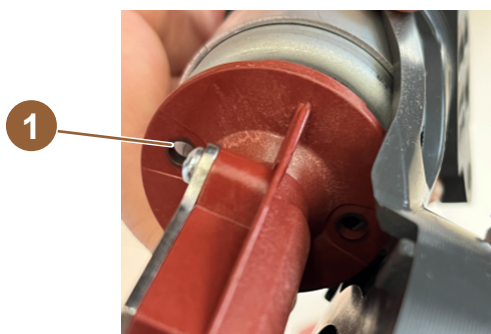
Due to grinder failure, a machine service (warranty service) was carried out and a missing screw lock between the grinder motor and the gearbox housing was detected. In certain cases, the screws of the grinding motor can loosen and, in the worst case, fall into the machine.

Period of the failures: ~Q4.2022 to Q1.2023

## Maintenance recommendation

The next time you visit the coffee machine, check the connecting screws (1):

- check for tightness, tighten loose screws with 1-1.5 N.
- if screws are missing, use replacement screws (with article number 1204080).



## Service Contact

### Global Technical Support Team

GBU Professional Coffee Machines

- > Support Hotline: +41 32 681 62 75 (10:00-11:30 CET/ 15:00-16:30 CET)
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