

<b>T.I. no.:</b> 2023-28 <b>Updated:</b> -	<b>Topic:</b> Product optimisation suction chambers
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<b>Date:</b> 07/12/23	<b>Priority</b>	<b>Need for action</b>
<b>Affected machines:</b> Schaerer Coffee Club	<input type="checkbox"/> High	<input type="checkbox"/> As soon as possible
<b>From serial number:</b> 82838	<input checked="" type="checkbox"/> Medium	<input checked="" type="checkbox"/> On next visit to the machine
<b>Start date:</b> immediately	<input type="checkbox"/> Low	<input type="checkbox"/> FYI only

## Reason for change

There are reports from users about problems with the milk being sucked out of the milk container/cooler. Investigations of the suction chambers subject to complaint revealed that the adhesive bond between the coloured elastomer element and the white nozzle insert came loose and external air was drawn in.



Figure 1: Adhesive bond between nozzle insert and elastomer element

## Affected suction chambers

- 33.4089.7000 orange suction chamber
- 33.4089.7100 green suction chamber
- 33.4089.7200 blue suction chamber

## Series and spare parts solution

A metal clip is attached to the suction chambers to reinforce the adhesive bond. The metal clip prevents the elastomer element from coming loose from the white nozzle insert. The suction chamber can easily be exchanged by the customer. The replacement is described in the operating instructions.

The stocks in the production and spare parts warehouse have been corrected for the article numbers **33.4089.7000** and **33.4089.7100**. For article number **33.4089.7200**, this will be done later. When new orders are received, only suction chambers with metal clips will be supplied.

**Note: The spare part numbers of the suction chambers remain unchanged.**



Figure 2: Metal clip taking the example of an orange suction chamber

## Service contact

Global Technical Support Team  
GBU Professional Coffee Machines

- > Support hotline: +41 32 681 62 75 (10:00-11:30 CET/ 15:00-16:30 CET)
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