

T.I. no.: 2024-12 Updated: -	Topic: Software V5.30.6 Release Notes
--	--

Date: 4.9.2024
Affected machines: SOUL, SKYE
From serial number: -
Start date: immediately

Priority and need for action	
<input type="checkbox"/>	High: as soon as possible
<input checked="" type="checkbox"/>	Medium: on next visit to the machine
<input type="checkbox"/>	Low: FYI only

INFORMATION ON SOFTWARE UPDATE

New functions have been added and errors eliminated with software update V5.30.6. The platform software optimises and replaces software version V5.24.7.

Overview of the most important new functions

- The payment timeout can be configured manually in the **Configuration > Accounting system** Service menu.
- Depending on the number of symbols, the beverage icons are displayed on the screen in a dynamic size so that the screen is optimally filled.
- The Coffee Link web portal shows whether a coffee machine has been successfully reset.
- The footer with logo and left side section can be deactivated with an option in the Service menu.
- The **Press & Hold** function for hot water dispensing with customised filling quantity is available in Staff mode and in Frequent user mode. The function can be configured in the Service menu and is switched off by default.
- The **Fill milk system for first milk beverage** option (activate/deactivate) can be configured in the **System > Milk system** Service menu in machines with **BestFoam**.
- ProCare: The fill level of the cleaning bags of all machines in use is transmitted to the Coffee Link web portal.
- ProCare: The beginning of cleaning can be configured to **Autonomous** or **Manual**. Automatic cleaning also starts with the **Instruction** cleaning level.
- ProCare: Plug & Clean cleaning has been optimised.
- ProCare: Replacement of a cleaning bag is visible with an entry in the **Maintenance statistics** menu. The number of replaced cleaning bags is visible in the **Machine counter** menu.
- ProCare: The amount of cleaning products has been optimised for efficient descaling and the lowest possible bag and water consumption.
- SKYE: The filter change interval for the internal tank now depends on the water hardness.
- SOUL C: The grinding level setting has been extended to 10 for coarser grinding levels. The grinding level is set in steps of two.
- SOUL C: Different slideshows can be played on the beverage selection screen.
- SOUL C: The machine-specific default values have been optimised for the hardware detection function of the SOUL C.
- SOUL C: Placing a tall drinking container or a coffee pot automatically activates the availability of the **Pot** beverage type and automatically redirects the dispensed coffee to the thermos outlet.

Corrections/Troubleshooting

- The missing screen animation when filling the (internal) water tank during commissioning has been added.
- The animation for emptying the drip tray has been corrected to minimise problems with the drip tray sensor. The operator is now instructed to clean the sensor.
- The swipe error with 9 or 10 beverages on the menu card has been fixed.
- The Press & Hold error has been fixed.
- Ingredient rinsing is performed again.
- The screen is no longer blocked when the symbol next to **Edit cleaning schedule** is touched.
- The cleaning wizard without ProCare is no longer started automatically at the **Instruction** and **Mandatory** cleaning levels, meaning cleaning must always be started manually.
- Ingredient rinsing is performed again.
- The error in MDB payment systems with card reader and coin tester has been fixed.
- SOUL C: The wizard can now also be closed with the **Close** button in the event of an error, for example if the grounds container has been pulled out.

Service contact

Global Technical Support Team

GBU Professional Coffee Machines

- Support hotline: +41 32 681 62 75 (10:00-11:30 a.m. CET/ 3:00-4:30 p.m. CET)
- Support e-mail: technical-support@schaerer.com