

Info-2021-01-EN

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KSS 2  
13.01.2021

## WMF 1100S Product Optimization Bean Hopper Extension 33.2917.4000

Dear Sir or Madam,

With this info letter we would like to inform you about a product optimization already implemented in series.

### Reason for Optimization

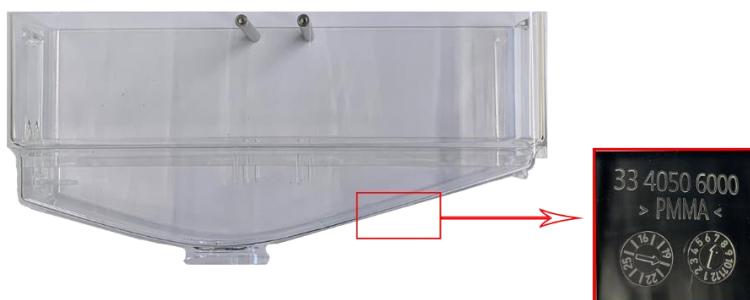
There have been individual reports from the field that blockages can occur between the hopper and the grinder when using the hopper extension. These were caused by individual beans being jammed at the transition between the hopper extension and the intervening protection of the grinder. To avoid this, the outlet opening of the hopper extension was enlarged so that blocking at the intervening protection of the grinder can no longer occur.

The locking tool 33.4122.6000 for locking the bean hopper has been adapted to the new diameter of the hopper extension.

### Serial and Spare Part Solution

The product optimization has already been introduced in series, retaining the item number and can be identified by means of the production date as of 7/20 according to the production stamp.

Position production stamp



The WMF spare parts stock has been cleaned up - incoming orders are supplied with the optimized version.

### Advice for Technicians

Should the above mentioned error occur, the bean hopper extension can be easily replaced by an optimized version.

With kind regards,  
Marius Holm