



SERVICE MEMO

27 January 2023

Number: JDE 2023-02
Dispenser(s): *Schaerer SCS/SOUL 10-12-Barista*
Title: Back up restore beverage/ingredient settings/menu card explanation

With this service memo I would like to indicate once again how you can best restore a backup of a machine. In case of a master reset, of course, upload the latest software and check whether everything is correct set in the machine. Perform a hardware detection and then perform the calibrations.

Below is how you can best restore the recipes, ingredients and menu from a backup:

You can use your own backup or use the backup that you can find on JDE support.

Proceed as follows:

- Go to the technician menu.
- Insert the USB stick with the backup into the USB slot
- Navigate to the **Service** menu
- Select **Import data**.
- Select **Restore Settings**
- Slide the top **Select All** out so that all selection fields are greyed out
- Only select **Product recipes / Ingredients / Menu card**
- Give an **Enter** (arrow) at the top of the screen
- Select the USB stick and the correct file

- Push 

The machine will restart and the screen should now be filled with the possible product choices.

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