

Schaerer Coffee Club

Capacitive combo sensor water tank

Schaerer Coffee Club	Machines with a production date up to calendar week 50/2025 and fixed water connection	Priority	Recommendation / Need for action
			As soon as possible
		X	On next visit to the machine
	Low		FYI only

Preface

This technical information serves to provide trained service technicians with machine-specific information. For service and maintenance work on coffee machines and their accessories, appropriate skills in electrical engineering, mechanics and hydraulics are required. If you do not have these skills, please contact trained service personnel. Otherwise there is a risk of damage to the machine or injury to yourself or other persons nearby.

Reason for and description of the change

We received reports from the field that in a few cases, the removal of the water tank from the machine was not detected. In machines with a fixed water connection, the water tank was filled in these cases even though it had been removed.

The parameters of the capacitive combo sensor have been adjusted by the supplier to ensure reliable detection of a removed water tank.

All sensors with a date code of **50/25** or higher (production week/year) are programmed with the modified parameters.

- **3342448000 capacitive combo sensor**

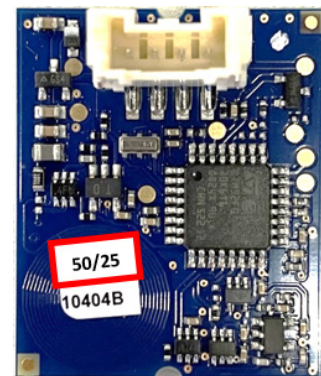


Abb.: Aufkleber mit Date Code

Series and spare parts solution

All stock has been cleared and it has been ensured that only sensors with a date code of 50/25 or higher are used in production (production date from calendar week 51/2025) and for spare part orders.

For machines with a fixed water connection that were manufactured before calendar week 51/2025, we recommend checking the correct function of the combo sensor during the next service call and replacing it if necessary. All complaints known to us concerned machines manufactured in 2025.

The capacitive combo sensor is also used in the WMF 1300 S, but with a slightly different mounting position. We are not aware of any comparable complaints regarding the WMF 1300 S!

Defective sensors or stock of sensors with a date code older than 50/25 can be claimed via the usual warranty process.